

TERMS & CONDITIONS

In order to become a customer of Boomerang Marketing Group (BMG), or a user of any and all of our group's services, you must agree to the following terms and conditions.

The client confirms that they are aware that the group consists of individual businesses who have united to provide a large pallet of marketing and marketing related services with the aim of offering affordable solutions to the smaller business owner. The Director of BMG acts as the co-coordinator and project manager and is the principal contact unless otherwise specified. While the Director of BMG takes care to choose only reputable partners, it is the responsibility of the individual service provider to ensure that the assigned work is carried out professionally and in a reasonable time frame. BMG does not accept liability of any issues pertaining to its associates' services but will endeavour to mediate should any unexpected issues arise on behalf of the client. As a client of BMG you are bound by the Terms & Conditions of the individual service providers.

Following a free initial consultation, Boomerang Marketing Group will recommend a strategy to the client and provide an itemised summary of all job/project quotes based on the provided brief to complete the required job(s) and/or strategy. Upon approval BMG will brief its partners chosen for the job or project and supply to them the client's contact details. The client will be given a list of the partners working on the project with appropriate contact details. The BMG partners will contact the client directly and are bound by their contract with BMG to only work with the client with full disclosure to BMG.

If for any unforeseen reason contact has not been initiated by BMG partners with the client within 24 hours of approving the job / strategy & estimate, the client is to contact BMG. The BMG partners will furnish the client with their own terms and conditions and confirm the BMG provided estimate and scope of work. Once the BMG Partner Terms & Conditions have been accepted by the client, BMG will issue the client with an invoice for a 10% deposit before any work commences.

While BMG will make the introductions between the BMG partners and client, they will continue to manage and oversee the project ensuring all parties have a good understanding of the project and respective obligations to successfully complete the job(s) and/or strategy in a timely manner. BMG acts as the account manager and is the client's primary contact and will do everything in their power to ensure that the client has a positive experience throughout the project and relationship. While direct liaison between BMG partners and the client will be necessary, both BMG partners & the client will copy any correspondence or report any pertinent information to BMG to ensure that BMG is able to monitor the implementation / completion of the task(s) to everyone's satisfaction. Once any work has commenced on behalf of the client, the 10% deposit is non-refundable.

BMG Partners who will or have supplied the client with a service will invoice the client directly. The Service Contract is between the BMG Partner(s) & the client and hence, the obligation for payment and supply of the payment receipt respectively lies directly with the BMG Partner(s) and the client. BMG is not responsible for chasing up payments or payment receipts but will endeavour to assist in following up any such issues.

BMG project management services & administration fees are included in the retail prices supplied and are paid by BMG partners to BMG on completion of the project. The 10% deposit may constitute part of this fee.

For any services supplied directly by the Boomerang Marketing Group BMG owner/director or an employee, and not via one of the associated partners, BMG will supply appropriate Terms & Conditions to the Client together with the quote for these services. BMG will invoice the client directly for direct services.

The client acknowledges that initial quotes received are estimates based on the information provided during the consultation or subsequent briefing. Any changes to the initial brief may change the quote and subsequent invoices. All extra charges will be advised by the BMG partner or BMG (which ever is applicable) and must be authorised by the client in writing (email notification is sufficient) before the changed or additional work is carried out.

As a new consultancy service, Boomerang Marketing Group is currently not registered for GST.

As we commence this new service BMG is focused to minimize all overheads to keep fees to the smaller business client as low as possible.

It is the customer's responsibility to keep Boomerang Marketing Group up to date and advise any changes to their contact details in a timely manner.

Upon placing an order for any services with BMG or one of its associate partners, the client agrees to all of the provisions as outlined in this document. BMG reserves the right to alter these terms and conditions at their discretion.

LIMITATION OF LIABILITY

BMG cannot be held responsible for any consequential or special damages, including profit losses, for occurrences outside of their direct control.

The client will indemnify and hold harmless BMG from any claims, liability, damages or expenses caused by improper use of any materials supplied by the client for use of design or copy /content work. The client must ensure that material provided to BMG and any of its partners complies with copyright laws.

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